



**EPEAT Clarification #6-3
Availability of replacement parts**

This Clarification applies to the following IEEE Standards and criteria:

Applicable Standards:

- IEEE 1680.1 – Computers and Displays
- IEEE 1680.2 – Imaging Equipment
- IEEE 1680.3 – Televisions

Applicable Criteria

4.4.3.1

PVC Determination:

The following principles shall be applied in determining conformance with criterion 4.4.3.1:

- The whole product is not a part. The intent of the criterion is to extend the life of the product by replacing parts. So replacement of the whole product does not meet the intent.
- The replacement parts must be available regardless of whether the user has taken an extended warranty.
- Any charges for replacement parts are up to the subscriber, or their designated agent (the party who provides the replacement parts).
- The subscriber is responsible for assuring that any agent designated to provide replacement parts will meet the replacement part requirements for the required period of time – 5 years after end of production.
- The subscriber can determine for which parts replacement parts will be made available.
- Parts may, at subscriber’s choice and user notification, be available only through service centers that do the replacement.
- Replacement parts may be after-market, or refurbished, etc.
- EPEAT can verify, within the 5-year period after end-of-production, that this criterion is met for products that have been archived.

The finding of an NC for this criterion should trigger EPEAT staff to request the subscriber to check that corrective action is taken for all their products, where needed. EPEAT staff will subsequently check with the subscriber to make sure that such actions have been taken.

Background Analysis:

The criterion reads:

Product Criterion: Spare parts and/or compatible replacement parts shall be available five years after end of production. Information on how to obtain replacement parts shall be provided to user.

Several issues were identified with this criterion in Verification Round 4 and the bulleted text above was decided on by the PVC during that Round.

Change History:

Created: January 2010